



17-March-2020

Dear valued customer

The rapid global spread of the COVID-19 virus is confronting us with unprecedented challenges. Governments and businesses are taking extraordinary action to contain the transmission of this contagion. This week, Eriez has implemented a travel ban for all employees. This ban includes travel to all customer sites.

We consider this action to be part of our corporate responsibility to restrict the spread of COVID-19. This action was taken with immediate effect as of March 16, 2020 and applies to all staff world-wide.

We appreciate that this ban may have some short-term impacts on your business planning. We will advise you as soon as this ban is lifted.

We would like to personally thank you for your support and the confidence you have shown in Eriez and the Eriez Flotation Division over the years. We exist and thrive because of your loyalty and our on-going mutually positive experiences. We value your continued support and understanding as we fight this epidemic.

Best regards,

Eric Bain Wasmund, PhD, P.Eng
Global Managing Director
Eriez Flotation Division

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Executive Vice President
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